

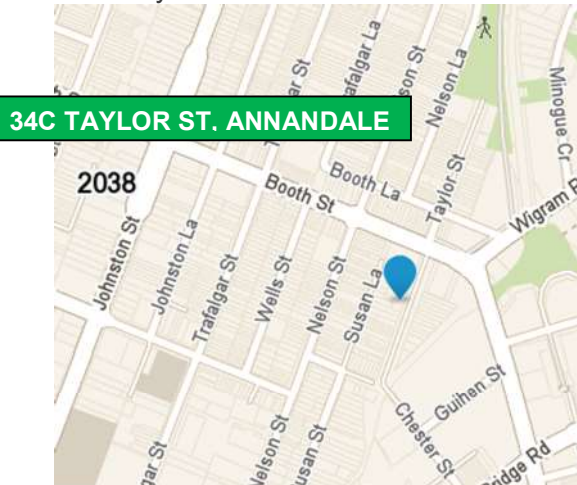
**BULK BILLED HEALTH ASSESSMENTS  
NOW AVAILABLE WITH OUR NURSE!  
CALL US TO FIND OUT IF YOU ARE  
ELIGIBLE**

## HOW TO GET HERE

From Johnston Street, turn into Booth Street towards Camperdown, then turn RIGHT at Supabarn supermarket / Explore and Develop Childcare Centre. Street parking in front of surgery.

## PUBLIC TRANSPORT

Convenient public bus access is available to our practice. The closest bus stop is on Booth Street, diagonally opposite of IGA supermarket. The number 370 and 470 bus services this stop. From here it is just a leisurely 2-minute walk to us.



[WWW.ANNANDALEGP.COM.AU](http://WWW.ANNANDALEGP.COM.AU)

## WHO WE ARE

Annandale General Practice is your friendly family medical practice located in Annandale.

As a team of both male and female doctors, we endeavour to provide the highest level of care and warm professional service to our valued patients. We also have a number of qualified health professionals working alongside our GPs: an in-house paediatrician for children's specialists needs, dietitian, physiotherapist, and psychologist.

Annandale General Practice always welcomes new patients. Urgent cases will always be seen on request.

Contact us should you have any concerns or queries. All feedback is welcome.

Any complaints will be managed within our team, alternatively, you can contact Health Care Complaints Commission on 1800 043 159.

### After Hours Care

After hours care is provided by Home GP - 1300 HOME GP.

**PH: 02 9571 1188**  
**[WWW.ANNANDALEGP.COM.AU](http://WWW.ANNANDALEGP.COM.AU)**



***TAKING  
A PERSONAL  
AND HOLISTIC  
APPROACH TO  
HEALTH CARE***

## OPENING HOURS:

**MON-FRI: 8am-6pm**

**SAT: 8am-12noon**

**34C TAYLOR STREET  
ANNANDALE  
(NEAR SUPERBARN)  
PH: 9571 1188**

## SERVICES PROVIDED INCLUDE:

- Skin cancer check and minor surgery
- Children and travel vaccination
- Women's health
- Men's health
- Aged care services
- Allergy testing
- Diabetic care
- Work Cover
- Wound care
- Counselling
- Antenatal care
- Family planning
- In-house paediatric specialist services
- Preventative health checks
- Chronic disease management
- Mirena insertion
- Iron Infusion

## MANAGEMENT OF YOUR PERSONAL HEALTH INFORMATION

Your medical record is a confidential document. It is the policy of this practice to maintain the security of personal health information at all times and to ensure that this information is only to authorised members of staff. This practice is bound by the Federal Privacy Act (1988) and National Privacy Principles, and also complies with the NSW Health Records and Information Privacy Act (2002). We are able to update your information to 'My Health Record', an online health information service upon your request.

## HOW TO GET IN CONTACT WITH US:

Phone us on **9571 1188** between 8am and 6pm Mondays to Fridays or 8am to 12pm Saturdays, and advise our friendly reception staff how we can help. Our staff can pass on messages to your doctor and return calls if necessary. Due to privacy policy, we are unable to communicate with you via email.

## CURRENT GENERAL PRACTITIONERS:

- Dr Daniel Ong
- Dr Amy Ho
- Dr Elizabeth Rickman
- Dr Lee-Ming Teh
- Dr Kathryn Lim
- Dr Emily Graham
- Dr Jessica Fitch

## SPECIALIST:

- Dr Justine Noble - Paediatrician

## ALLIED HEALTH PRACTITIONERS:

- Kirsty Aitken - Physiotherapist
- Ashley Skoda - Psychologist
- Karen Michael - Clinical Psychologist
- Kirsty LeRay - Dietician

## RESULTS:

It is your responsibility to phone the practice to arrange a time to receive test results. We

recommend that you book an appointment for your results one week after having tests done, unless a different time frame is recommended by your doctor. Your appointment will be bulk billed if you return within 4 weeks, and your consult is ONLY to discuss results.

## HOME VISITS:

We offer home visits to our regular patients at the discretion of the individual GP. There is a fee incurred with home visits. Please call and speak to a receptionist for more information

## PATHOLOGY COLLECTION

Onsite pathology testing

**MONDAY – FRIDAY: 8.00AM – 2.00PM**

**SATURDAY: 8.00AM – 12.00AM**

## APPOINTMENTS:

Appointments are required for all consultations. Appointments can be made by phone, or online through our website. Every effort will be made to accommodate your preferred time and doctor. Should this not be possible, we may offer you an appointment with another doctor within the practice. Patient records are accessible by all of our doctors to ensure continuity of patient care.

Longer consultation times are available. Please book a longer appointment if you have more than one concern to discuss. Interpreter services can be booked if required, please advise the receptionist when booking the appointment.

If you cannot attend your appointment, we ask that you provide 2hrs notice Monday to Friday, and 24hrs notice for Saturday appointments. A cancellation or non-attendance fee of \$15 for a standard appointment and \$30 for long appointments may incur if notice is not provided.

## OUR FEE STRUCTURE

So that our highly trained clinical team can provide you with the best possible care, we're a mixed billing practice.

Other fees apply for different consultation lengths and additional services may incur a fee. Discuss this with your practitioner.

## BULK BILLING WILL APPLY FOR:

- Children 16 years old and under
- Commonwealth Health Care cardholders
- Commonwealth pension cardholders
- Full-time students
- DVA cardholders

If you are unsure of how you will be billed, please ask one of our friendly team members and we will be happy to advise.